



UK Visas & Immigration

UKVI Annual agents meeting



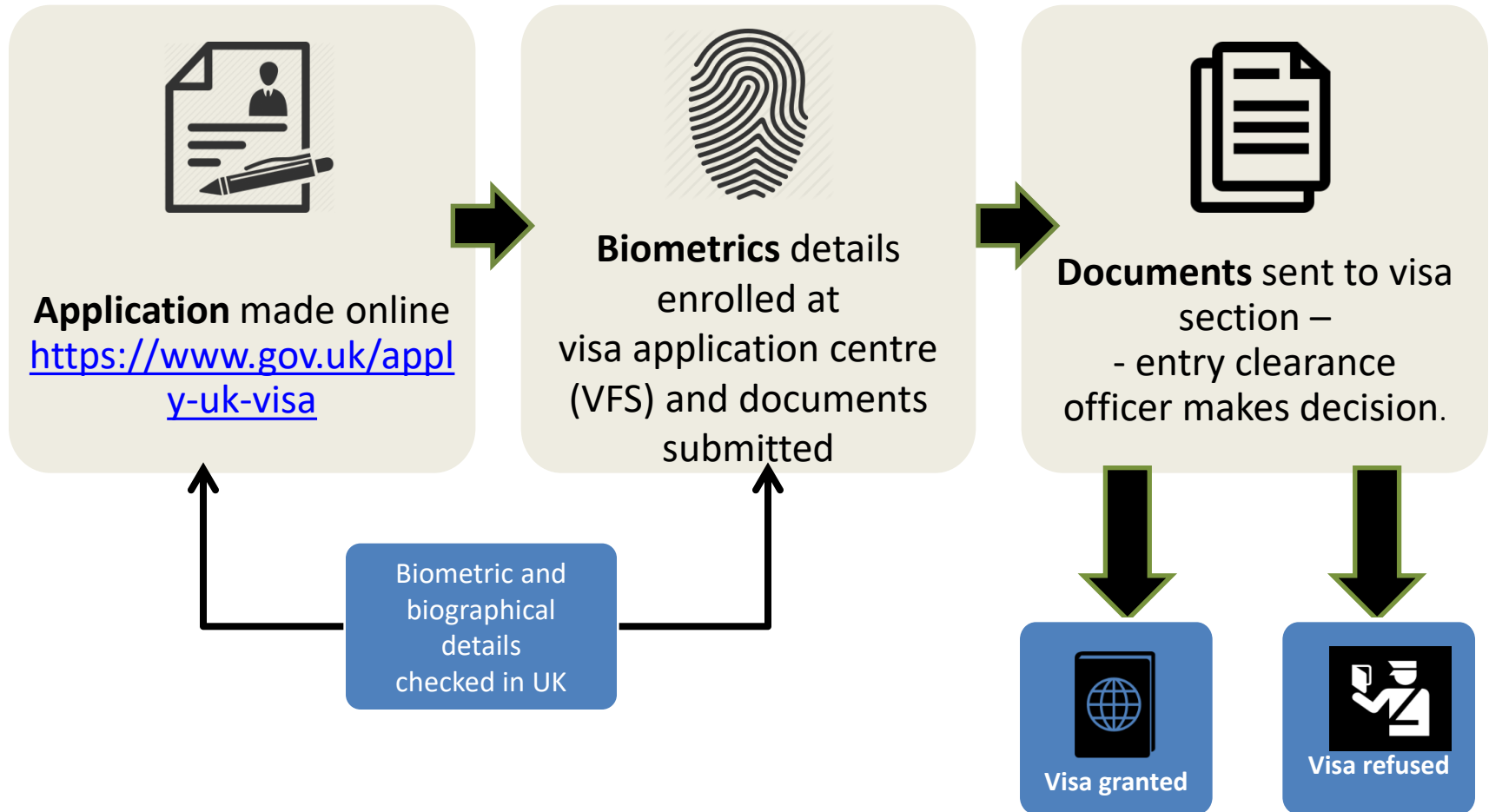
By UKVI Bangkok January 2019

Our visa service

- We aim to deliver excellent customer service, make accurate decisions and keep the UK safe and secure for residents and visitors.
- We have over **300** visa applications centres around the world.
- We offer a priority visa service in nearly **200** countries and premium service lounges in over **70** locations.
- In the year ending 2018 we issued over **2.7** million visas.
- **96%** of visas are issued within the standard **15** working days processing time.



Visa application process



Interesting points from UKVI

- **Correct Travel date** when filling the form
- **Contact details** belongs to the applicant's
- **Child travelers**
 1. Consent letter with both parents' signature, mentioned passport number
 2. UKVI does not require consent letter from 'District office'
 3. Parents should have valid UK Visa or apply the same time with child
 4. Accompanied person



Interesting points from UKVI

- **Preparing sufficient time** for UKVI to standard processing time
- **Follow up cases** after 15 days
- **Applying 10 years visa for child visitor** (18 years is considered as adult)
- **Keep my Passport when applying** (Passback)

4 weeks after application submission : Reminder to submit passport

6 weeks of application submission : Refusal



Contact UKVI

- **Contact UK Visas and Immigration**

- **By phone**

Telephone: 00 44 203 481 1736

Monday to Friday, 24 hours

Calls cost £1.37 per minute

- **By email**

[Email UK Visas and Immigration.](#)

Emails enquiries cost £5.48. You will not be charged for any follow-up emails about the same enquiry.

You'll get a reply to your email within 2 days, except on Saturdays, Sundays and UK [public holidays](#).

- **Report a technical problem**

For example problems with passwords,
payments, refunds and booking appointments.



Useful link

- <https://www.gov.uk/visa-processing-times> to check processing time of visa applications
- <https://www.gov.uk/visa-fees> to check current visa fee
- <https://www.gov.uk/check-uk-visa> to check if a certain nationality with certain purpose of visit requires UK visa or not
- <https://www.gov.uk/government/organisations/uk-visas-and-immigration/about/complaints-procedure> to file the complaints about service or professional conduct
- <https://www.gov.uk/contact-ukvi-inside-outside-uk> to contact UKVI with queries
- <https://www.gov.uk/right-of-abode> to check the validity of Right of Abode
- And much more on <https://www.gov.uk/>



Q & A

